Terms & Conditions

1. With minimum purchase of RM2,000 nett in a single receipt, based on same customer's name, phone number and tile delivery address during this mechanic period (15 May 2024 - 15 August 2024), customer is entitled with free RM100 of TNG E-voucher.
2. Guaranteed gift vouchers is valid for purchase from 15th May 2024 - 15th August 2024 from these Creative Lab outlets only (Setia Alam, Muar, Permas Jaya and Ipoh).
3. The eligibility of the guaranteed gift is solely based on payment value and payment value is not refundable.
4. Guaranteed gifts are not exchangeable for cash, non-transferable and non-refundable for whatever reason.
5. No replacement and/or exchange of guaranteed gifts will be entertained.
6. Customers who eligible to get the guaranteed gift vouchers) must provide Creative Lab Sales Designers their full name as per IC, telephone number, CL outlet, SO date, SO number ,Deposit Receipt Number, Deposit Receipt Date, Deposit Amount (RM) into excel sheet form.
7. Company name submission is not allowed.
8. The guaranteed gift entitlement will be solely based on New Sales Order (SO) created during the campaign period (15 May 2024 - 15 August 2024). Creative Lab shall disregard submission with Sales Order (SO) number created before and after the above-mentioned campaign date.
9. All details and particulars submitted must be accurate, true and complete. Incomplete, inaccurate, or illegible submission form or invoices will be disqualified.
10. Should the entry details does not match the Sales Order / Deposit Receipt details, the entry will be disqualified.
11. All submission will not be considered until it has been verified by Creative Lab.
12. Any submission after the stated cut-off date and time will be considered invalid submission.
13. After entry is being submitted, customer will not be able to do any changes on submitted information.
14. The company will not hold any responsibility should the details provided are incorrect.
15. Any images or pictorials used in promoting the Guaranteed Gift are purely for marketing purposes only.
16. The terms and conditions of this Guaranteed Gift shall be governed by the laws of Malaysia and subject to the exclusive jurisdiction of the courts of Malaysia.
17. Participants agree that they have read and understood these terms and conditions and agree to be bound by the same.